

# Graduation Presentation

Driving Sales Growth in Greece: Leveraging Marketplaces and Search Engine Advertising (SEA) Campaigns

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### Content

- 1. Purpose of the research
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### Purpose of the research Medisol

- Introduction: Medisol's expansion plan 2023.
- The objective of this research: To develop a strategic approach for Medisol's success in Greece.
- Specific goals: To identify challenges and opportunities in the Greek market, develop professional products to enhance marketplace presence and collaboration, and provide actionable implementation plans for driving sales growth.
- Importance: This research is crucial for Medisol's expansion efforts as it provides insights, strategies, and recommendations tailored to the unique market dynamics of Greece.





### **Professional Product**

01: Marketplace (Skroutz)



### PARTNERSHIP WITH SKROUTZ

Highlighting the significance of using Skroutz



### **KEY ACTIONS TAKEN**

Surveys, Market Research, Competitor Analysis, Product Research, Interviews



### **Key Findings**

### 01: Marketplace

### Conducted surveys



- High level of familiarity with Skroutz
- Important purchase factors: convenience, trust and price
- Target audience predominantly prefers shopping online
- Credit/debit card payments



### Market Research

- Skroutz the No.1 Marketplace in Greece
- Analyzed the competition on Skroutz
- Alignment with Medisol's target audience
- Credit/debit card payments



### Product listing and pricing

- Medisol positioned itself favorably in terms of pricing for Primedic Heartsave and Zoll AED's
- Medisol should lower their prices for the Mindray and CU Medical
- Medisol should explore the possibility of obtaining Heartsine (most popular) AEDs with the right configuration panel

### Professional Product 01: Marketplace

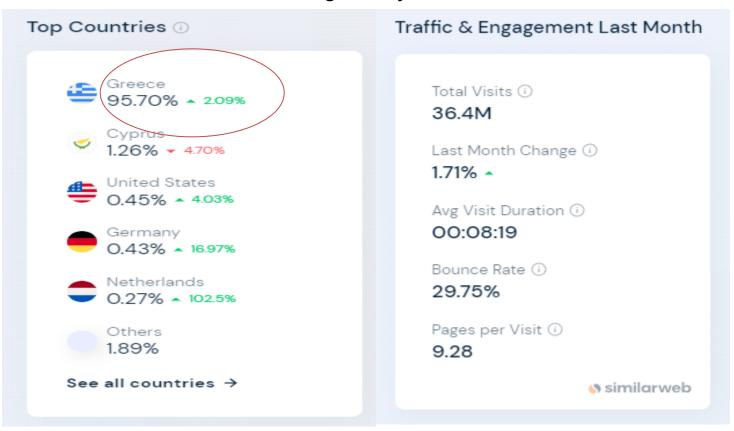
### How can Medisol develop sales through Skroutz?

- Wide Customer Reach
- 2. Trusted Platform
- 3. Targeted Advertising Opportunities

#### **Benefits**

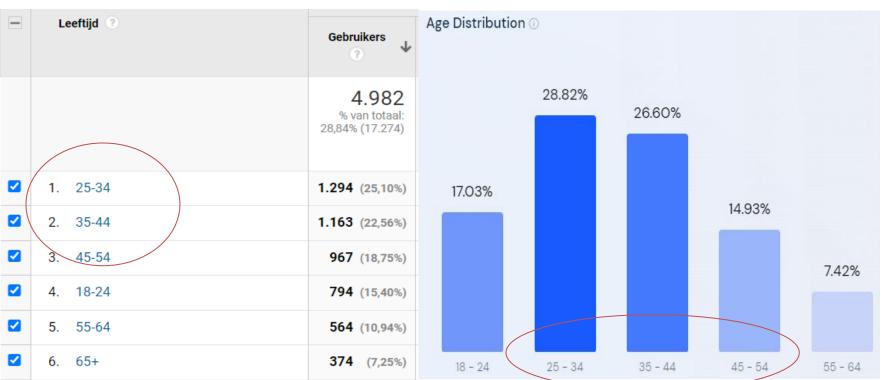
- 1. Increased Visibility & Exposure
- 2. Trust and Credibility
- 3. Marketing Insights & Analytics

#### Skroutz.gr analytics



Source: Similiarweb (https://www.similarweb.com/website/skroutz.gr/)

#### Age distribution Medisol VS Skroutz



Source: Google Analytics (https://www.analytics.google/com)

Source: Similiarweb (https://www.similarweb.com/website/skroutz.gr/)

### **Professional Product**

02: SEA





#### Χορηγούμενο :



	Zoekwoord (op relevantie)	Gem. maandelijkse zoekopdrachten	Wijziging over 3 maanden	Wijziging jaar op jaar	
Zoekwoorden die u heeft opgegeven					
	απινιδωτήσ	4.400	+23%	0%	
	defibrillator	720	0%	+22%	
	απινιδωτέσ	720	+48%	+233%	

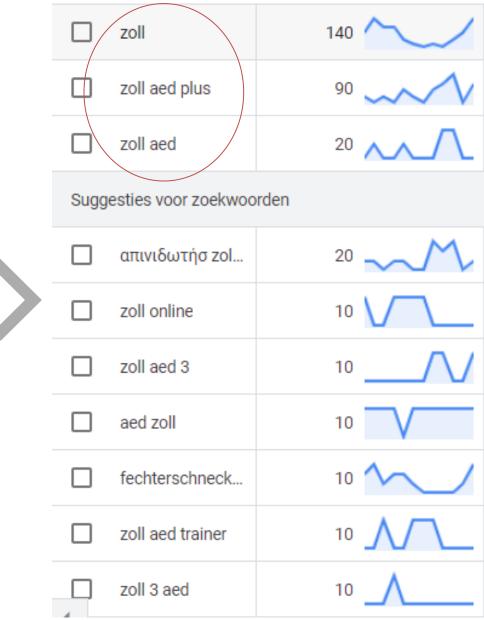
Source: Google Ads (ads.google.com/keywordplanner)

### **Key Findings**

02: SEA

### Keyword Analysis





philips hs1	20
αυτόματοσ απι	20 /
απινιδωτήσ zol	20 ~~~
aed zoll	10
aed philips	10
schiller fred easy	10
defibrillator zoll	10

• It is recommended to incorporate also more brand-specific keywords in the advertising strategy. This recommendation is supported by the keyword analysis, which indicates a significant surge in consumer interest in the **ZOLL brand**.

### **Professional Product**

02: SEA

### How can SEA boost the sales in Greece?

- 1. Increased Online Visibility
- 2. Targeted and Relevant Reach

### Benefits

- 1. Increased Website Traffic
- 2. Improved Conversion Rates



### **Professional Product**

### 03: Collaboration between Marketing and Sales

### Establish regular meetings

- 1. Improving communication
- 2. Fostering collaboration
- 3. Achieving shared goals

### Define clear roles and responsibilities

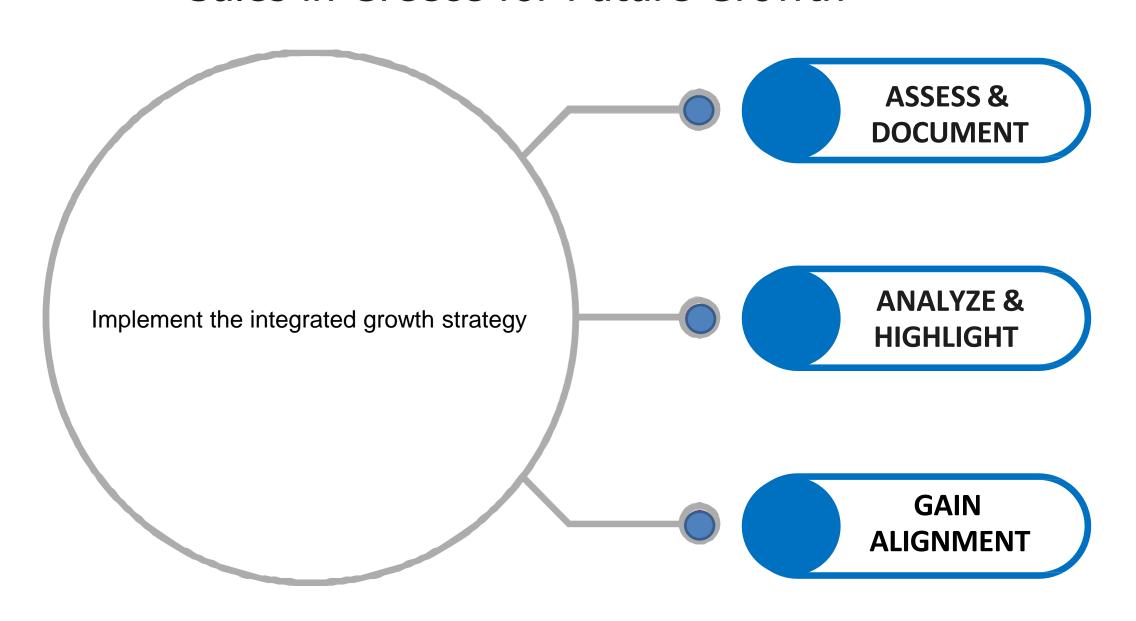
- 1. Continued progress
- 2. Fill the resource gap

#### Next Steps

Aspects	Details
Meeting Arrangements	<ul><li>Shared responsibility between</li><li>Marketing and Sales teams</li><li>Designated coordinator/team</li><li>lead can arrange the meetings</li></ul>
Frequency	Monthly
Attendees	Representatives from Marketing and Sales teams (managers, team members)
Meeting Duration	1-2 hours, depending on agenda and discussion needs
Fixed Agenda Items	<ul><li>Upcoming marketing campaigns</li><li>Market trends and insights</li><li>Customer feedback</li><li>Sales goals and strategies</li></ul>
Roles and Responsibilities	Clear definition of roles and responsibilities within Marketing and Sales teams (no HR involvement needed)
Efforts from both teams	Setting up performance metrics and tracking systems

### Recommendation

Unleash the Potential: Empowering Medisol's Sales in Greece for Future Growth



#### Why?

Measure the strategy effectiveness to facilitate continuous improvement.

#### Why?

Sales and Marketing see a lot of opportunities in the new markets.

#### Why?

Medisol recognizes the tremendous potential and places a high priority on developing sales in the new market.

### **Implementation plan**Marketplace

01

### Strategy

- Building a presence in Greece
- Sponsored posts

02

### Listing & Optimization

- Product listing
- Relevant keywords
- Optimizing pricing

03

### **Budget & Time**

- Duration: 2 months
- Managing: 3 hours a week
- Registration fees: €400/year
- Marketing agency: €120/hour
- Advertising costs: €200/month

### **Implementation plan**Marketplace

Day-to-day Activities

Tasks	Monday	Tuesday	Wednesday	Thursday	Friday
Pricing/Product Optimization	<b>✓</b>				
Sponsored Posts	✓				
Analyzing outcomes					~
Customer Engagement	~	~	~	~	~
Competitor Analysis					~
Predictive Analysis					<b>✓</b>

### **Implementation plan** SEA

01

### Strategy

- Conversion-focused marketing strategy
- Shopping ads / search ads

02

#### Ad creation and copywriting

- Keyword selection
- Product selection
- Ad description
- Campaign setup and configuration

03

### Budget & Time

- Duration: 2-4 weeks
- Managing: 2-3 hours a week
- Advertising costs: €300/month

### **Implementation plan** SEA

Day-to-day Activities

Tasks	Monday	Tuesday	Wednesday	Thursday	Friday
Campaign Review					<b>✓</b>
Keyword Analysis	✓				
Bid Adjustments		✓			
Ad Copy Updates			✓		
A/B Testing					✓
Performance Analysis				~	
Budget Management				<b>✓</b>	

### **Feedback about professional product 1**Proof of SAF(e)

"The research provides a good foundation for the implementation plan of marketplaces. Thanks to the plan, we know which marketplace is most used in the Greek market and how to deploy it. The implementation planning is in a logical structure for getting started with marketplaces. It takes into account not only how to set up an account on Skroutz, but also how to proceed with growth. Different perspectives were considered, making the plan complete and practical to use."

Marjolein Luijk Senior marketing specialist "I appreciate the time and effort you have put into your invaluable research, you have done an amazing job and should be very proud of yourself! I am particularly excited about the Skroutz platform and look forward to sell on this marketplace. I hope to see more of you at Medisol in the future, you would be an asset to the company!"

Candy Johnson-Brown
Sales consultant – International Market

### Feedback about professional product 2/3 Proof of SAF(e)

The Board of Directors fully supports the plan to explore the Greek market, demonstrating their firm belief in the immense potential this market offers. They have indicated their eagerness to tap this market and have great confidence in the success of Medisol's efforts. Their enthusiastic support and commitment to this venture reflect a strong belief in the opportunities Greece offers to expand the company's reach and achieve significant sales growth.

**Board of Directors** 

"The professional products are very useful for our marketing department. These products provide a foundation for further growth. The products are now focused on just the Greek market. But we can certainly reuse them to build a foundation for other 'new' countries/markets".

Marjolein Luijk Senior marketing specialist



## Thank You for Your Attention!

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