

# **Evaluating the contributions of the CO<sub>2</sub> Performance Ladder to improved energy management practices**

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## **Abstract**

The CO<sub>2</sub> Performance Ladder is a certifiable scheme for energy management and carbon reporting that is used by several Dutch public authorities as a tool for green public procurement. Achieving certification gives companies a competitive advantage in awarding contracts. This paper aims at evaluating the effectiveness of implementing the CO<sub>2</sub> Performance Ladder as a management system for improving energy efficiency and CO<sub>2</sub> emission reduction in the construction industry sector which is the main target group of the scheme. The implementation of the CO<sub>2</sub> Performance ladder will be evaluated by using methods for evaluating policy theory, programme process evaluation and impact assessment. Data were mainly collected through document research (e.g. energy management plans, monitoring reports and CO<sub>2</sub> footprints) and interviews with various representatives of firms and other stakeholders. The research results show that 1) the CO<sub>2</sub> Performance Ladder contributes significantly in improving energy management practices in the involved firms; 2) that additional energy saving measures were taken because of the CO<sub>2</sub> Performance ladder and 3) that the majority firms show sufficient progress towards reaching their CO<sub>2</sub> emission reduction goals. This research concludes that at least in the short term the CO<sub>2</sub>PL is an effective tool for tapping the energy efficiency potential in firms in the construction industry sector.

## **Introduction**

Many organizations are adopting energy management schemes (Stechemesser & Guenther, 2012) nowadays. Energy management schemes enable organizations to follow a systematic approach in achieving continuous improvement of their energy performance. The CO<sub>2</sub> Performance Ladder is a certifiable scheme for energy management and GHG reporting introduced in the Netherlands. The scheme is used as a tool for green procurement by several Dutch public authorities, particularly for awarding contracts in the construction and civil engineering sector. The adoption of the CO<sub>2</sub>PL is often seen as a major stimulant for energy efficiency improvement and CO<sub>2</sub> emission reduction for firms in these sectors, since they are generally not subject to other specific energy or climate policies and programs.

Various stakeholders, including the scheme owner SKAO, the commissioning parties and the participating companies, are particularly interested in the question whether the CO<sub>2</sub>PL is really contributing to improved energy management practices in firms. The aim of this research is therefore to evaluate the impacts of adopting the CO<sub>2</sub>PL on energy management practices in firms in the construction and civil engineering sector. The questions is whether the CO<sub>2</sub>PL has really changed the way companies are managing and controlling energy use and CO<sub>2</sub> emissions, whether CO<sub>2</sub> performance of the participating companies has improved and whether energy efficiency barriers have been reduced.

This paper is organized as follows. Section 2 briefly introduces the CO<sub>2</sub>PL as a certifiable scheme for energy management and carbon accounting. Section 3 addresses the research

methods and data collection. Section 4 presents the main findings of our study. The results of this study are discussed in Section 5, and in Section 6, we will draw the conclusions.

## **CO<sub>2</sub> Performance Ladder**

In 2009, the CO<sub>2</sub>PL was introduced as a certifiable scheme for energy management and carbon accounting by ProRail, the company responsible for the railway network infrastructure in the Netherlands (ProRail, 2009). In 2011 SKAO (the independent foundation for climate friendly procurement and business) became responsible for managing the CO<sub>2</sub>PL to make the scheme suitable for other commissioning parties as well (SKAO, 2011).

The CO<sub>2</sub>PL is built on a certifiable standard for energy management and GHG reporting, which is strongly linked to existing international standards for reporting GHG emissions (see, e.g. ISO, 2006) and energy management (see, ISO, 2011). The underlying certification scheme discriminates among five ‘certificate levels’ that indicate the evolutionary stage of a company as it moves towards achieving optimal CO<sub>2</sub> management. The certificate levels relate to four key process areas that a company should focus on to improve its GHG management. These four key process areas are (A) drawing up CO<sub>2</sub> emission inventories, (B) setting and achieving CO<sub>2</sub> emission reduction targets, (C) transparency and communication of the company’s CO<sub>2</sub> footprint and energy policy and (D) participation in (supply chain) initiatives.

Each key process area contains an audit checklist with the certification requirements a company should meet for each certificate level. **Table 1** shows the general certification requirements for each key process at each certification level. A third party organization conducts an independent certification audit to verify whether the requirements, linked to the certificate level aspired by the company, are met. If a company fulfils all the requirement, a ‘CO<sub>2</sub> certificate’ is awarded indicating the achieved certificate level. A certificate is valid for three years, but compliance assessment must be performed every year. After three years re-certification is required.

Companies that hold a CO<sub>2</sub> certificate can qualify for a competitive advantage in the awarding of procurement contracts. The competitive advantage depends on the achieved certification level. For more information about the certification process, the use of CO<sub>2</sub>PL in public procurement procedures and the competitive advantage in awarding contracts, the reader is referred to Rietbergen & Blok (2013).

## **Research methods, data and case collection**

This study is rooted in the field of evaluation research. ‘Evaluation’ is defined as the systematic and objective assessment of an on-going or completed project, programme or policy particularly aimed to determining the needs, design, implementation process, outcome, impact, and efficiency (OECD, 2012; Rossi et al, 2004). This study specifically focusses on the implementation process, outcomes and impacts of the program. Process evaluations assess how well a program is being operated, implemented and adopted (i.e. formative evaluation). Outcome evaluations assess the extent to which a program achieves its objectives (i.e. the gross impact of the programme or goal achievement). Impact evaluations aims to determine what changes in the programme outcomes can be attributed to programme intervention (i.e. the effectiveness or the net impact of the programme), see EREE (2006).

A non-experimental research design was chosen to evaluate the impact of the CO<sub>2</sub>PL on

changing corporate energy management practices. A ‘participant group self-report design’ approach was used, evaluating the participant’s behavior before and after the implementation of the CO<sub>2</sub>PL (EREE, 2006).

The number of companies participating in the CO<sub>2</sub>PL scheme is growing rapidly. In less than 5 years, starting in 2009, more than 500 companies have been registered. The target population to which we want to generalize the research findings is however limited to firms that meet the following conditions. Companies should have participated in the CO<sub>2</sub>PL at least two years or more, because companies must have had sufficient time to implement the CO<sub>2</sub>PL as a management system for energy and CO<sub>2</sub> emission reduction. Furthermore, only companies with a CO<sub>2</sub> footprint larger than 5000 tons of CO<sub>2</sub> emissions in scope 1 and 2 are included, since these companies are roughly responsible for about 80% of the total emissions covered by the CO<sub>2</sub>PL scheme.

Thirty-three companies, which were randomly selected from the target population (66 firms), were contacted and asked to participate in the research. Finally, a sample of twenty-five firms was selected for conducting the interviews; six firms were rejected because a new CO<sub>2</sub>PL coordinator was recently appointed and two firms were not willing to participate. Table 2 shows the company profiles of the sample. Most of the involved companies have construction and civil engineering as their main activity (NACE codes 41, 42 and 43)<sup>1</sup>. In total twenty-seven interviews with thirty-one representatives of twenty-five different companies were conducted in the period from March 2014 until July 2014.

The data on the outcome and goal achievement were mainly collected by reviewing relevant company documents, such as corporate energy management plans, energy policy plans, annual reports and CO<sub>2</sub>PL progress reports. A spreadsheet programme was used for further data analysis. Semi-structured interviews with corporate representatives, responsible for coordinating the implementation of the CO<sub>2</sub>PL, were conducted to identify the impact of the CO<sub>2</sub>PL on improving corporate energy management practices. The interview guide, that primarily contained open-end questions, was based on a literature review of the CO<sub>2</sub>PL, energy and environmental management systems. The interviews, that typically took 100 to 120 minutes, were tape recorded, fully transcribed and sent back to the interviewees for review and approval.

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<sup>1</sup> NACE is the statistical classification system of economic activities in the EU (EC, 2008).

**Table 1.** General audit requirements for each key process (A-D) for the different certificate levels (1-5). Source: SKAO (2011)

Level	1	2	3	4	5
A Insight	The company has partial insight into its energy consumption.	The company has an insight into its energy consumption.	The company has converted its energy consumption into CO <sub>2</sub> emissions.	The company reports its carbon footprint in accordance with ISO14064-1 for Scope 1, 2 & 3.	The company requires that its A-suppliers have a Scope 1 & 2 emissions calculation in accordance with ISO14064-1.
B Reduction	The company investigates opportunities for reducing energy consumption.	The company has an energy reduction target, described in qualitative terms.	The company has quantitative CO <sub>2</sub> reduction objectives for its own organisation.	The company has quantitative CO <sub>2</sub> reduction objectives for Scope 1, 2 & 3 CO <sub>2</sub> emissions.	The company reports on a structural and quantitative basis the results of the CO <sub>2</sub> reduction objectives for Scope 1, 2 & 3.
C Transparency	The company communicates its energy reduction policy on an <i>ad hoc</i> basis.	The company communicates its energy policy internally (to a minimal degree) and possibly externally.	The company communicates about its carbon footprint and reduction objectives both internally and externally.	The company maintains dialogue with government bodies and NGOs about its CO <sub>2</sub> reduction objectives and strategy.	The company is publicly committed to a government or NGO CO <sub>2</sub> emission reduction programme.
D Participation	The company is aware of sector and/or supply chain initiatives.	The company is a passive participant in initiatives aimed at reducing CO <sub>2</sub> emissions in or outside the sector.	The company is an active participant in initiatives aimed at reducing CO <sub>2</sub> emissions in or outside the sector.	The company initiates development projects that facilitate reductions in CO <sub>2</sub> emissions in the sector.	The company takes an active part in setting up a sector-wide CO <sub>2</sub> emission reduction programme in collaboration with the government or an NGO.

**Table 2.** Profiles of interviewed companies

#	CO <sub>2</sub> PL level	Certified since	SBI	CO <sub>2</sub> emission reduction target					CO <sub>2</sub> footprint		
				type	Start-end	target (%/a)	achieved (%/a)	last year reported	CO <sub>2</sub> Footprint (tons)	Year	emission reduction (%/a) <sup>1</sup>
1	5	1/2010	71	CO <sub>2</sub> /FTE	2008-2015	-1,2%	-6,2%	2013	6718	2013	-8%
2	3	4/2010	42, 43	CO <sub>2</sub> /FTE	2009-2015	-2,7%	-4,3%	2013	4191	2012	-10%
3	5	4/2009	41, 42	CO <sub>2</sub> /M€	2008-2020	-2,9%	-3,8%	2013	50000	2013	-9%
4	5	4/2010	41, 42	CO <sub>2</sub> /M€	2009-2015	-2,7%	#N/A	#N/A	4895	2012	-16%
5	5	2/2010	41-43, 71	CO <sub>2</sub> /M€	2009-2015	-2,7%	#N/A	#N/A	15670	2010	#N/A
6	5	2/2010	42	CO <sub>2</sub>	2009-2012	-0,4%	-5,8%	2012	6272	2013	-9%
7	5	1/2012	38, 43	CO <sub>2</sub> /M€	2010-2013	-2,7%	1,7%	2013	14814	2013	24%
8	5	4/2010	41, 42	CO <sub>2</sub> /M€	2009-2015	-1,7%	-3,7%	2012	5346	2012	-5%
9	5	2/2011	42	CO <sub>2</sub> /M€	2009-2020	-0,5%	-3,8%	2012	64958	2012	-15%
10	3	3/2011	38, 42, 43	CO <sub>2</sub>	2009-2014	-1,7%	-10,1%	2012	5458	2012	-11%
11	3	1/2011	42	CO <sub>2</sub>	2010- <sup>1</sup>	-2,0%	0,3%	2013	7202	2013	0%
12	5	1/2011	41, 42, 43	CO <sub>2</sub> /M€	2009-2015	-4,1%	-7,6%	2013	14490	2013	1%
13	3	3/2011	38, 42	CO <sub>2</sub> /FTE	2011-2020	-2,0%	2,8%	2013	14800	2013	8%
14	5	4/2010	41, 42, 43	CO <sub>2</sub> /M€	2009-2016	-2,5%	-7,9%	2012	45964	2013	-7%
15	5	1/2010	42, 43	CO <sub>2</sub>	2008-2012	-2,6%	-1,0%	2012	8549	2013	-2%
16	5	1/2011	41-43	CO <sub>2</sub> /M€	2009-2020	-2,0%	-7,3%	2012	11230	2013	-3%
17	5	1/2011	41-43	CO <sub>2</sub> /M€	2009-2014	-2,1%	3,5%	2012	10687	2012	-6%
18	3	3/2011	62	CO <sub>2</sub> /FTE	2010-2020	-2,2%	0,2%	2013	15281	2013	-3%
19	5	4/2009	41-43, 71	CO <sub>2</sub> /M€	2009-2020	-1,5%	-3,8%	2013	36708	2013	-1%
20	5	4/2009	42	CO <sub>2</sub> /M€	2008-2020	-1,3%	-2,9%	2013	15919	2013	0%
21	3	2/2011	27, 35	CO <sub>2</sub> /M€	2009-2015	-4,7%	-4,3%	2013	9761	2013	-2%
22	5	3/2011	42, 43, 71	CO <sub>2</sub> /FTE	2010-2015	-1,7%	-11,4%	2013	8100	2013	1%
23	5	4/2010	41, 42	CO <sub>2</sub>	2009-2015	-1,0%	0,0%	2013	4466	2013	1%
24	5	1/2011	41	CO <sub>2</sub>	2009-2015	-2,1%	-4,2%	2013	8196	2013	-3%
25	4	1/2010	43	CO <sub>2</sub>	2010-2013	0,0%	-9,8%	2013	5273	2013	-9%

<sup>1</sup> annual emission reduction based on linear least square method for the data available (in most cases for the period 2009-2013); <sup>2</sup> rolling base year; <sup>3</sup> Production value.

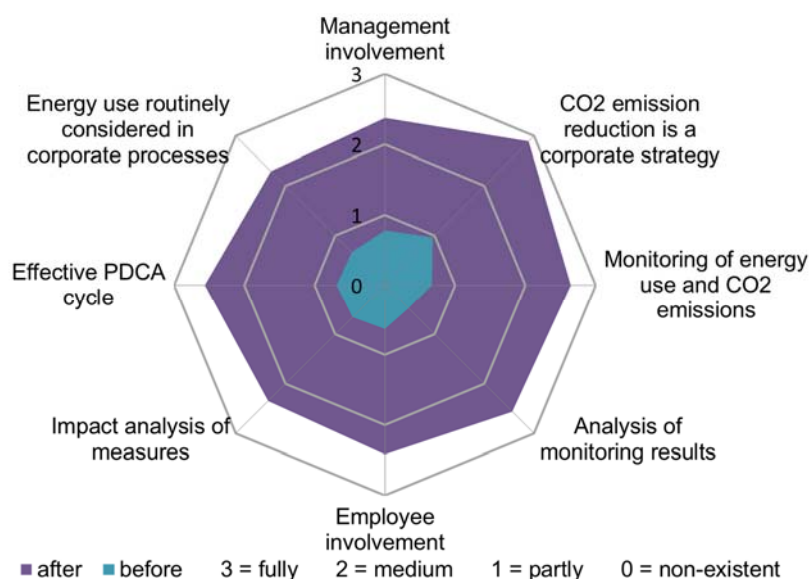
## Research findings

### Motivation for adopting the CO<sub>2</sub> Performance Ladder

Almost all the companies primarily adopted the CO<sub>2</sub>PL because of the (expected) competitive advantage in the awarding of procurement contracts, either through the fictitious discount or pre-qualification. Other reasons for adopting the CO<sub>2</sub>PL were improving public image, seeking confirmation of previous efforts on energy efficiency improvement or CO<sub>2</sub> emission reduction, broadening of existing CSR policies and strategies, complying with requirements of the holding company, clients or customers. Six of the initial 66 firms did not continue their certification because the CO<sub>2</sub>PL did not bring further assets, compared to other existing CSR policies.

### Changes in energy management practices

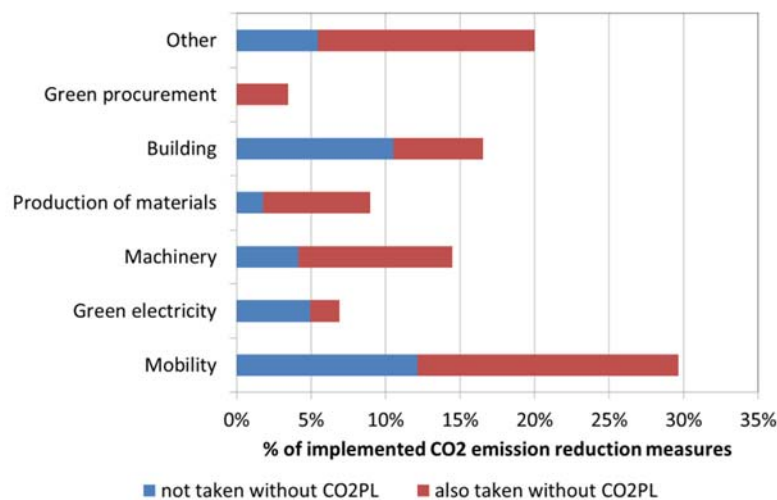
During the interviews with firm representatives we discussed whether energy management practices have changed since the introduction of the CO<sub>2</sub>PL. Therefor we asked firms to evaluate to what extent key energy management practice were existent already before and after the introduction of the CO<sub>2</sub>PL. We discussed the following topics 1) the involvement of the company's management in energy issues and the visibility of their leadership on this topic; 2) the available procedures to monitor energy use and CO<sub>2</sub> emissions; 3) the proper analysis of monitoring data; 4) the evaluation of the impact of energy saving measures; 5) the availability of an effective Plan-Do-Act-Check cycle; 6) whether energy is routinely part in corporate processes, such as procurement, management reporting, investment decisions; 7) whether CO<sub>2</sub> emissions is a corporate strategy; and 8) whether employees are stimulated to contribute to energy saving. Figure 1 reveals that almost none of the energy management practices were even partly implemented in the daily business operations prior to the introduction of the CO<sub>2</sub>PL. Since the introduction of the CO<sub>2</sub>PL this has changed drastically. Firms especially valued the improved insight in CO<sub>2</sub> emissions and the introduction of the PDCA cycle.



**Figure 1.** Changes in energy management practices (n = 25)

### Implemented measures for energy efficiency and CO<sub>2</sub> emission reduction

Companies can reduce their CO<sub>2</sub> emissions by implementing energy efficiency measures, through technological innovation or by changing the type of energy sources. Companies cannot reduce their emissions through carbon offsetting. Figure 2 shows the measures for energy efficiency and CO<sub>2</sub> emission reduction that were implemented by the firms involved in our research. The majority of the CO<sub>2</sub> emission reductions measures (66%) are targeted at reducing emissions in scope 1. Around 30% of the measures can be categorized as ‘green mobility’. Almost all firms adopted measures for the reduction of CO<sub>2</sub> emissions of business travel by cars, such as capping CO<sub>2</sub> emissions of lease cars, requiring maximum allowable fuel economy labels of lease cars, eco-driving instructions and training, and electric cars. A lot of firms also started buying green electricity instead of grey electricity to reduce their CO<sub>2</sub> emissions. The category ‘machinery’ includes measures such as the more efficient use of machinery, buying more efficient machinery and energy metering of machinery. Companies producing (raw) materials such as asphalt or concrete implemented various measures to reduce energy use in their production facilities. Energy efficiency measures in office buildings were also often taken, such as energy efficient lighting, insulation, energy efficient equipment for heating and cooling, and introduction of renewable energy technologies like solar panels. Finally, there is a wide range of other measures classified under the category ‘other’, including for example behavioral measures, energy efficient office equipment, more efficient project management, alternative workplace strategies, etc.



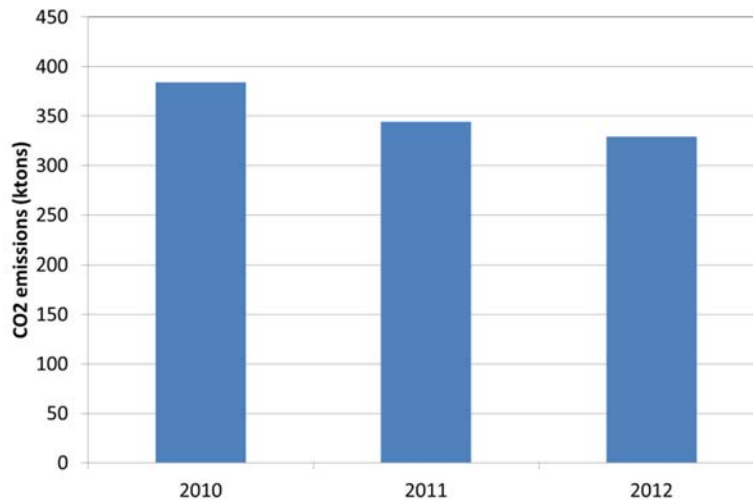
**Figure 2.** Adopted CO<sub>2</sub> emission reduction measures

According to the interviewees, about 40% of the measures would not have been implemented without the CO<sub>2</sub>PL. Green electricity was especially stimulated by the introduction of the CO<sub>2</sub>PL. Although green electricity sometimes costs money, it can easily reduce the CO<sub>2</sub> footprint drastically, and as a result firms may be classified in a different size category, making compliance to the CO<sub>2</sub>PL more easy. Various behavioral measures in the category ‘green mobility’, ‘machinery’ and ‘other’ have also been stimulated by the CO<sub>2</sub>PL considerably. The

capping CO<sub>2</sub> emissions of lease cars and maximum allowable fuel economy labels of lease cars have been stimulated by national fiscal policies to a large extent as well.

### CO<sub>2</sub> emission reductions

Figure 3 shows the cumulative CO<sub>2</sub> emissions of the firms that were involved in our research. A decreasing trend (-7% per year) in the CO<sub>2</sub> emissions can be observed, however, this trend was mainly the result of the loss of activity of large companies in the construction industry and civil engineering sector, that faced a serious economic decline in this specific period.



**Figure 3.** CO<sub>2</sub> footprint (scope 1 and 2 emissions) of companies researched

CO<sub>2</sub> footprints for 2013 will become available soon and will be included. The cumulative CO<sub>2</sub> footprints will also be broken down to evaluate emission reductions in scope 1 and 2.

### Goal achievement

Setting CO<sub>2</sub> emission reduction targets is a key element in the CO<sub>2</sub>PL. Companies must choose a type of CO<sub>2</sub> emission reduction target that is relevant for their business operations. The main types of CO<sub>2</sub> emission reduction targets are volume targets for CO<sub>2</sub> emission reduction, targets for CO<sub>2</sub> emission reduction measured against FTE, targets for CO<sub>2</sub> emission reduction measured against turnover, targets for improving CO<sub>2</sub> efficiency indexes and targets for CO<sub>2</sub> emission reduction measured against a physical indicator (e.g. ton product). The results in Table 2 show that 60% of the companies, for which data are currently available, comply with the annual reduction rate required to reach the agreed target level. 28% of the companies did not manage to improve their CO<sub>2</sub> performance; the CO<sub>2</sub> intensities expressed in CO<sub>2</sub>/FTE or CO<sub>2</sub>/turnover increased during the measures period.

### Discussion

In this study a non-experimental research design was chosen to evaluate the impact of the



CO<sub>2</sub>PL on corporate energy management. This type of research design does not use a comparison group to evaluate programme or policy impacts. The introduction of a comparison or control group would further strengthen the validity of the research. Since, the top ten of largest construction companies are all holding a 'CO<sub>2</sub> certificate', the control group would mainly include construction companies with a turnover in the range of 50 – 500 million euros. In this latter category there are still quite a number of companies that do not hold a certificate yet.

In addition to the previous point, it is also difficult to separate impacts of the CO<sub>2</sub>PL from other contributing factors, such as 1) the increased attention in the society on sustainability issues in the last couple of years; 2) the influence of quality management systems, such as ISO-9001 and ISO-14001 that were already in place; 3) other contributing energy and climate policies and measures, such as long-term agreements on energy efficiency; and 4) general strategies for cutting costs. Though, the majority of the firms related effects on energy management practice to the CO<sub>2</sub>PL for a large extent.

Research that is depended on data collection via interviews always includes the risks of respondent and interviewer bias. The main type of respondent bias may include social desirable answers. To prevent this type of bias, full anonymity was promised to the participants. Interviewer bias was reduced by carrying out interviews in alternating couples of interviewers.

The evaluation of CO<sub>2</sub> emission reductions and the goal achievement was based on the reported CO<sub>2</sub> emissions in the base year and the most recent CO<sub>2</sub> emission data. Though, CO<sub>2</sub> emissions in the base years must be updated, the quality and completeness of these base year emission might be questioned. Especially in the early days of the CO<sub>2</sub>PL data gathering, monitoring and registration was less advanced than nowadays.

## **Conclusions**

The CO<sub>2</sub>PL was introduced as a certifiable scheme for energy management in the Netherlands in 2009. The scheme is especially adopted by firms in the construction industry sector. The aim of this research was to evaluate whether the CO<sub>2</sub>PL really changed energy management practices of involved firms. The main conclusions are the following. First, energy management practices have changed considerably since the introduction of the CO<sub>2</sub>PL. Firms especially claim that insight in the CO<sub>2</sub> footprint improved and that the CO<sub>2</sub>PL is an effective tool for steering energy management. Second, the CO<sub>2</sub>PL has an additional impact on the CO<sub>2</sub> emission reduction measures taken by firms. Firms claim that 40% of the measures would not have been taken without the CO<sub>2</sub>PL. Third, the analysis of the goal achievement shows that the majority of the firms comply with the annual reduction rate required to reach the agreed target level. Based on these results we may conclude that at least in the short term the CO<sub>2</sub>PL is an effective tool for tapping the energy efficiency potential in especially firms by awarding green practices when procuring contracts in the construction industry sector. This research implies that the wider adoption of the CO<sub>2</sub>PL in other economic sectors could be considered.

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